

Interview Satisfaction Questionnaire (ISQ) – Short, 12-Item Version

Please indicate how much you agree or disagree with each statement regarding your visit with this doctor	Strongly disagree	Somewhat disagree	Undecided	Somewhat agree	Strongly agree
1. I was able to tell the doctor what was bothering me	1	2	3	4	5
2. I had confidence in the doctor's abilities	1	2	3	4	5
3. The doctor made it easy to understand what, if anything, was wrong with me	1	2	3	4	5
4. The doctor gave me undivided attention	1	2	3	4	5
5. The doctor spent the right amount of time with me	1	2	3	4	5
6. I was pleased with my visit with the doctor	1	2	3	4	5
7. The doctor always seemed to know what he/she was doing	1	2	3	4	5
8. I have a good deal of confidence in the doctor	1	2	3	4	5
9. The doctor treated me with a great deal of respect	1	2	3	4	5
10. The doctor tried to make me feel relaxed	1	2	3	4	5
11. The doctor made it easy for me to ask questions	1	2	3	4	5
12. Overall, I am satisfied with the doctor	1	2	3	4	5